

TECH and ETHICS: MINDING 'THE CLOUD'

It takes a firm grasp on technology for paralegals to excel at their jobs. Are we ethically bound to ensure that confidentiality, privacy, and security policies and protocols are established and enforced? Take a close look and "mind 'the cloud"

Presented by: Pamela J. Starr, CBA, J.S.M.

Following a successful career in BigLaw, Pamela launched STARRParalegals to provide 21st century paralegal support to attorneys in Bankruptcy & Creditors' Rights, all things ECF, and more. In her role as Paralegal Extraordinaire, she helps attorneys throughout the US make their "billable dollar worth every penny." Pamela, a member of the Georgia Association of Paralegals, serves on NFPA's Ethics Board, blogs as her alter ego, 'Pamela the Paralegal', provides Career Mitigation services to transitioning professionals at 'Sessions with a Starr' and attends grad school. She can be reached at pistarr@starrparalegals.com.

STARRParalegals, LLC

Credits: 1.0 CLE Hours pending

Monday, April 20, 2015 6:30-8:00 PM

Nixon Peabody LLP 437 Madison Avenue New York, NY 10022



Light Refreshments will be provided

www.nyc-pa.org



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BIOGRAPHY



Following a successful career in BigLaw, Pamela launched StarrParalegals to provide $21^{\rm st}$ century paralegal support to attorneys in Bankruptcy & Creditors' Rights, all things ECF, and more. In her role as Paralegal Extraordinaire, she helps attorneys throughout the US make their "billable dollar worth every penny." $^{\circ}$

A daughter of the GSOT, now living in Georgia, Pamela is an active member of the Georgia Association of Paralegals ("GAP"), the National Federation of Paralegal Associations ("NFPA"), the American Bar Association ("ABA"), the American

Bankruptcy Institute ("ABI"), and the Association of Bankruptcy Judicial Assistants ("ABJA"). Pamela graduated from the University of Texas at Austin and Southwestern Paralegal Institute in Houston – one of the first ABA approved paralegal certification programs in the US - in 1983; became a Certified Bankruptcy Assistant ("CBA") in 2006; and received a Master of Science of Law ("J.S.M."), *cum laude*, in Bankruptcy & Restructuring and E-commerce from Thomas Jefferson School of Law in 2012.

Considered a leader in the paralegal community, Pamela's articles and interviews have been featured in *GPSolo Magazine*, *The National Paralegal Reporter*, *Paralegal Today*, *BankruptcyProfessional.com*, *The Fulton County Daily Report*, and *Law Technology News*. She is also the go-to paralegal speaker on topics including: e-filing, working virtually, and 'what to do after graduating from paralegal school'. In 2011, Pamela was honored by her peers as a ParalegalGateway 'Paralegal Superstar' and Georgia Powerhouse Paralegal nominee.

To top it off, Pamela serves on NFPA's Ethics Board, blogs as her alter ego, <u>'Pamela the Paralegal'</u>, provides Career Mitigation[©] services to transitioning professionals at '<u>Sessions with a Starr</u>', and is pursuing a Masters' degree in Training & Development from <u>Roosevelt University</u>.

Connect with Pamela, CEO & Paralegal Extraordinaire of STARRParalegals, LLC, at:

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It takes a firm grasp on technology for paralegals to excel at their jobs. Our feet are firmly planted in the 'cloud', as the Internet, combined with our devices, apps, and software, renders us more productive, efficient, accessible, and vulnerable. What does this mean for us as paralegals? Whether the information resides on a device or in the cloud, we are ethically bound to ensure that confidentiality, privacy, and security policies and protocols are established and enforced.

- What is this 'cloud'? (5 min.)
- The Intersection of Technology and Ethics (10 min.)
- Confidentiality (5 min.)
- Privacy (5 min.)
- Security (5 min.)
- Getting Started (20 min.)
 - Public hotspots vs a secure Internet connection
 - Passwords/passphrases
 - o VPNs, firewalls, and programs to detect and remove adware, spyware, malware, viruses, browser hijackers, cookies, data miners, temporary files, and virus remnants
 - Privacy Statements and Terms of Service
 - o Where the servers are located and where the data is stored
 - What secure technology is used to protect your information
 - Secure Sockets Layer (SSL), Transport Layer Security (TLS) protocols, and HTTPS (Hypertext Transfer Protocol Secure) encryption
- Conclusion (3 min.)
- Q&A (7 min.)